

Our policies

COVID-19 vaccination and masks are no longer required, but strongly recommended for all visitors to the Museo Fred Friedrich and its Stores. Your health and safety are our priority, however we cannot guarantee you won't be exposed to COVID-19. By entering Museo Fred Friedrich you assume the risk of such exposure.

If you feel sick or have a cough, sore throat, shortness of breath or trouble breathing, fever, chills, loss of smell, or muscle pain, or if you have been exposed Museo Fred Friedrich.

We may share your name and email address with a governmental health authority should that information be requested for COVID-19 contact tracing purposes. If you do not want your name or email address used for these purposes, please email h.hagedorn13@yahoo.com

Admire artwork from a distance, at least an arm's length. And no touching art, platforms, or cases (unless a sign or label says it's okay).

Sketching and writing is allowed in the galleries with pencils only.

Please use sketchbooks no larger than 22x30 cm.

Still photography is permitted for personal, noncommercial use only unless otherwise noted. Video is not permitted. Flash, tripods, and camera extension poles are not allowed.

Baby strollers are welcome, but stroller access may occasionally be limited in certain galleries. For your safety, strollers are not permitted on escalators and we ask that you not carry children on your shoulders.

A safe space for our community

At Museo Fred Friedrich, we celebrate creativity, openness, tolerance, and generosity. We aim to be an inclusive place—both onsite and online—where diverse cultural, artistic, social, and political positions are welcome.

We're committed to working together to create a safe experience for our team and visitors, and our professionally trained frontline staff are here to help you. We have a zero-tolerance policy for individuals who endanger staff, visitors, artwork, or any Museum property, or who engage in verbal or physical harassment, discriminatory or threatening behaviour, or otherwise interfere with the experience of others. The Museum will refuse or revoke admission to individuals who violate these policies.

For everyone's safety, please follow the instructions of security officers